### Appendix G:
Adolescent-friendly Checklist

<table>
<thead>
<tr>
<th>Characteristics</th>
<th>Yes</th>
<th>No</th>
<th>Feasible suggestions for improvement</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Health Facility Characteristics</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Is the facility located near a place where adolescents—both female and male—congregate? (youth center, school, market, etc.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Is the facility open during hours that are convenient for adolescents—both female and male (particularly in the evenings or on the weekend)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Are there specific clinic times or spaces set aside for adolescents?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Are RH services offered for free, or at rate affordable to adolescents?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Are waiting times short?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. If both adults and adolescents are treated in the facility, is there a separate, discreet, entrance for adolescents to ensure privacy?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Do counseling and treatment rooms allow for privacy (both visual and auditory)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Is there a Code of Conduct in place for staff at the health facility?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. Is there a transparent, confidential mechanism for adolescents to submit complaints or feedback about SRH services at the facility?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Provider Characteristics</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Have providers been trained to provide adolescent-friendly services?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Have all staff members been oriented to providing confidential, adolescent-friendly services (receptionist, security guards, cleaners, etc.)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Do staff members demonstrate respect when interacting with adolescents?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Do the providers ensure the clients’ privacy and confidentiality?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Do the providers set aside sufficient time for client-provider interaction?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Are peer educators or peer counselors available?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Are health providers assessed using quality standard checklists?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Program Characteristics</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Do adolescents (female and male) play a role in the operation of the health facility?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Are adolescents involved in monitoring the quality of SRH service provision?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Can adolescents be seen in the facility without the consent of their parents or spouses?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Are a wide range of RH services available (FP, STI treatment and prevention, HIV counseling and testing, ante- and post-natal care, delivery care)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Are there written guidelines for providing adolescent services?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Are condoms available to both young men and young women?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Are the RH educational materials, posters or other job aids on site designed to reach adolescents?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Are referral mechanisms in place (for medical emergencies, for mental health and psychosocial support, etc.)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. Are adolescent-specific indicators monitored on a regular basis (e.g.; number of adolescent clients, disaggregated by age and sex)?</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>